



# QUARTERLY NEWSLETTER SUPPLY CHAIN SECURITY ADVISOR

## INSIDE THIS ISSUE

# CYBERSECURITY INCIDENT REPORTING

As a certified C-TPAT company, we are committed to educating all our Business Partners on critical supply chain security issues and practices.

Cybersecurity information sharing is essential to collective defense and strengthening cybersecurity for the Nation. Cybersecurity & Infrastructure Security Agency CISA continues to encourage our stakeholders to voluntarily share information about cyber-related events that could help mitigate current or emerging cybersecurity threats to critical infrastructure.



### REPORT:

In case of any security incidents, involving your cargo, immediately report to the appropriate law enforcement agency.

Please contact us for assistance in reporting an anomaly to CBP.

### CONTACT:

For questions or comments on any supply chain security issues, please contact:

[ericam@westernoverseas.com](mailto:ericam@westernoverseas.com)

### SHARE:

We strongly recommend you forward and share this information to all your vendors, carriers, freight forwarders, and third party logistics providers involved in the supply chain.

### JOIN:

We encourage all business partners and other eligible companies to join C-TPAT or your country's supply chain security program. For further information on C-TPAT, please click [HERE](#)

### What you can do:

- **OBSERVE** the activity
- **ACT** by taking local steps to mitigate the threat.
- **REPORT** the event.

### Who should share:

- Critical Infrastructure Owners and Operators.
- Federal, State, Local, Territorial, and Tribal Government Partners.

### What types of activities should you share with CISA:

- Unauthorized access to your system
- Denial of Service (DOS) attacks that last more than 12 hours
- Malicious code on your systems, including variants if known
- Targeted and repeated scans against services on your systems
- Repeated attempts to gain unauthorized access to your system
- Ransomware against Critical Infrastructure, include variant and ransom details if known.

### 10 KEY ELEMENTS TO SHARE:

1. Incident date and time
2. Incident Location
3. Type of observed activity
4. Detailed narrative of the event
5. Number of people or systems affected.
6. Company/Organization name
7. Point of Contact if known.
8. Severity of event
9. Critical Infrastructure Sector if known.
10. Anyone else you informed.



Prepared By:



[www.zissergroup.com](http://www.zissergroup.com)  
[scs@zissergroup.com](mailto:scs@zissergroup.com)

### CBP Security Operations Center:

☎ 703-921-6507

✉ [cbpsoc@cbp.dhs](mailto:cbpsoc@cbp.dhs)