



# WESTERN OVERSEAS CORPORATION

## GENERAL ACCOUNT APPLICATION

Name of Company including DBA or Full Name of Individual (First, Middle, Last):			
Federal Tax ID / EIN / Social Security #:		Phone:	Fax:
Company Type:	Corporation	LLC	LLP
	Sole Proprietorship	Individual	Partnership
State of Incorporation:		Date of Birth (for Individuals & Sole Proprietors):	
Current Broker/Forwarder:			
Your Physical Address:			
City:	State:	Zip Code:	Country (If not US):
Billing Address (if different):			
City:	State:	Zip Code:	Country (If not US):

## OPERATIONS CONTACT

First Name:	Last Name:	Title:
Phone:	Fax:	Email:

## CREDIT APPLICATION

Name of Company including DBA or Full Name of Individual (First, Middle, Last):	
A/P Contact Name:	Year Established:
A/P Contact Email:	Number of Employees:
CFO / VP of Finance:	A/P Contact Tel#:
Referred to Western Overseas Corporation by:	Email:

## CREDIT REQUIREMENTS

What charges will Western Overseas advance on your behalf?	Freight	Other	Duty	None	Exams
Annual Disbursements	Duty:	Freight:	Other:		
Credit Limit Requested:	D&B Number:				

*I acknowledge that unless a line of credit is established, payment to Western Overseas must be made in full via wire transfer prior to delivery/pick-up of cargo.*

*By signing below, the applicant confirms receipt of and agrees to be bound by Western Overseas Corporation's terms and conditions.*

Corporate Officer's Signature:	Date of Request:
Name Printed:	Title:

**COMBINED IMPORT/EXPORT POWER OF ATTORNEY  
DESIGNATION AS FORWARDING AGENT  
and Acknowledgement of Terms and Conditions of Carriage**

✓ Appropriate box:                      Individual  
   Partnership  
   Corporation  
   Sole Proprietorship  
   Limited Liability Company

IRS # ✓ \_\_\_\_\_

KNOW ALL MEN BY THESE PRESENTS: That, ✓ \_\_\_\_\_  
(Full name of individual, partnership, corporation, sole proprietorship, or limited company (identify))

("grantor") doing business as a ✓ \_\_\_\_\_ under the laws of the State of ✓ \_\_\_\_\_  
(Individual, partnership, corporation, sole proprietorship, or limited company)

residing or having a principal place of business at ✓ \_\_\_\_\_, and / or the U.S. Principal Party in Interest, hereby

constitutes and appoints **WESTERN OVERSEAS CORPORATION**, its officers, employees and/or specifically authorized agents ("grantee"), to act for and on its behalf as true and lawful agent and attorney of the grantor named for and in the name, place, and stead of said grantor from this date, in the United States (the "territory"), either in writing, electronically, or by other authorized means, to: Make, endorse, sign, declare, or swear to any customs entry, withdrawal, declaration, certificate, bill of lading, carnet or any other documents required by law or regulation in connection with the importation, exportation or transportation, of any merchandise in or through the customs territory, shipped or consigned by or to said grantor, and perform any act or condition, which may be required by law or regulation in connection with such merchandise deliverable to said grantor; to receive merchandise; Make endorsements on bills of lading conferring authority to transfer title, make entry or collect drawback, and to make, sign, declare, or to swear to any statement or certificate required by law or regulation for drawback purposes, regardless of whether such document is intended for filing with U.S.

Customs & Border Protection ("CBP");

Sign, seal and deliver for and as the act of said grantor any bond required by law or regulation in connection with the entry or withdrawal of imported merchandise or merchandise exported with or without benefit of drawback, or in connection with any entry, clearance, lading, unloading or navigation of any vessel or other means of conveyance owned or operated by said grantor, and any and all bonds which may be voluntarily given and accepted under applicable laws and regulations, consignee's and owner's declarations provided for in Section 485, Tariff Act of 1930, as amended (the "Act"), or affidavits or statements in connection with the entry of merchandise;

Sign and swear to any document and to perform any act that may be necessary or required by law or regulation in connection with the entering, clearing, lading, unloading or operation of any vessel or other means of conveyance owned or operated by said grantor;

Authorize other Customs Brokers duly licensed within the territory to act as grantor's agent; to receive, endorse and collect checks issued for Customs duty refunds in grantor's name drawn on the Treasurer of the United States; and if the grantor is a nonresident of the United States, to accept service of process on behalf of the grantor;

Generally to transact Customs business, including filing of claims or protests under Section 514 of the Act, or pursuant to other laws of the territory, in which said grantor is or may be concerned or interested and which may properly be transacted and performed by an agent and attorney,

Giving to said agent and attorney full power and authority to do anything whatever requisite and necessary to be done in the premises as fully as said grantor could do if present and acting, hereby ratifying and confirming all that the said agent and attorney shall lawfully do by virtue of these presents.

This power of attorney to remain in full force and effect until notice of revocation in writing is duly given to and received by grantee. If the donor of this power of attorney is a partnership, the said power of attorney shall in no case have any force or effect in the United States after the expiration of two (2) years from the date of its execution.

Appointment of Forwarding Agent for Export: Grantor hereby appoints and authorizes the above grantee to act as lawful agent and sign or endorse export documents and transmit manually or electronically export information (i.e. commercial invoices, bill(s) of lading, insurance certificates, certificates of origin, and any other export-related document) necessary for the completion of an export transaction on grantor's behalf as may be required under law or regulation relating to export or export controls in the territory and to appoint forwarding agents on grantor's behalf. Grantor authorizes grantee as its agent to file Electronic Export Information in the Automated Export System on grantor's behalf, and to transmit that information in a manifest or similar method to CBP. The grantor certifies that all necessary and proper documentation to accurately transmit all required export information to the U.S. government will be provided to the grantee. Grantor further understands that civil and criminal penalties may be imposed by applicable government agencies for making false or fraudulent statements in export documents.

**Grantor acknowledges receipt of WESTERN OVERSEAS CORPORATION Terms and Conditions of Service** governing all transactions between the Parties. The signatory below certifies that he/she has full authority to execute this power on behalf of the grantor. Grantor waives the confidentiality requirements of 19 CFR 111.24 and the requirements in section 19 CFR 111.36 that the grantee transmit a copy of its bill for service directly to the importer and authorizes the grantee to transmit its bill for services and copies of the Customs entry documents and related documents through grantor's forwarder. No part of this agreement or any other agreement forbids or prevents direct communication between the importer or other party in interest and the grantee.

IN WITNESS WHEREOF, the said ✓ \_\_\_\_\_  
(Full name of individual, partnership, corporation, sole proprietorship, or limited company (identify))

Caused these presents to be sealed and signed:

Printed Name: ✓ \_\_\_\_\_ (Signature) ✓ \_\_\_\_\_

Title (Capacity): ✓ \_\_\_\_\_ Date: ✓ \_\_\_\_\_

\*Payment to grantee will not relieve the importer of record for its liability for CBP charges for duties, taxes and other debts, in the event grantee does not pay such charges. Therefore, if you pay by check, CBP and other agency charges may be paid by separate check, payable to "Customs and Border Protection," which grantee shall deliver to CBP. Importers/grantors who wish to use this procedure must contact grantee's office in advance to arrange for timely receipt of duty checks.

**I AM THE SOLE OFFICER:** \_\_\_\_\_  
(Signature) (Date)

**CORPORATE CERTIFICATION**

(To be made by an officer other than the one who executes the power of attorney)

I, \_\_\_\_\_ certify that I am the \_\_\_\_\_  
of \_\_\_\_\_, organized under the laws of the State of \_\_\_\_\_  
that \_\_\_\_\_ who signed this power of attorney on behalf of the donor  
is the \_\_\_\_\_ of said corporation; and that said power of attorney  
was duly signed, and attested for and in behalf of said corporation by authority of its governing body as the same appears  
in a resolution of the Board of Directors passed at a regular meeting held on the \_\_\_\_ day of \_\_\_\_\_, 20 \_\_\_\_  
now in my possession or custody.

I further certify that the resolution is in accordance with the articles of incorporation and bylaws of said corporation.

And was executed in accordance with the laws of the State and Country of Incorporation

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the seal of said corporation, at the City of  
this \_\_\_\_ day of \_\_\_\_\_, 20 \_\_\_\_.

\_\_\_\_\_  
(Signature) (Date)

**INDIVIDUAL OR PARTNERSHIP CERTIFICATION**

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_

COUNTRY: \_\_\_\_\_ SS: \_\_\_\_\_

On this \_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, personally appeared before me \_\_\_\_\_  
residing at \_\_\_\_\_, personally known or  
sufficiently identified to me, who certifies that \_\_\_\_\_ (is) (are) the individual (s)  
who executed the foregoing instrument and acknowledge it to be free act and deed.

\_\_\_\_\_  
(Notary Public)

# WESTERN OVERSEAS CORPORATION

## Terms & Conditions of Service

These terms and conditions of service constitute a legally binding contract between the "Company" and the "Customer". In the event the Company renders services and issues a document containing Terms and Conditions governing such services, the Terms and Conditions set forth in such other document(s) shall govern those services, and these Terms and Conditions shall supplement those contained in the separate document(s).

1. **Definitions.**
  - a) "Company" shall mean Western Overseas Corporation, its subsidiaries, related companies, agents and/or representatives;
  - b) "Customer" shall mean the person for which the Company is rendering service, as well as its principals, agents and/or representatives, including, but not limited to, shippers, importers, exporters, carriers, secured parties, warehousemen, buyers and/or sellers, shipper's agents, insurers and underwriters, break-bulk agents, consignees, etc. It is the responsibility of the Customer to provide notice and copy(s) of these terms and conditions of service to all such agents or representatives;
  - c) "Documentation" shall mean all information received directly or indirectly from Customer, whether in paper or electronic form;
  - d) "Ocean Transportation Intermediaries" ("OTI") shall include an "ocean freight forwarder" and a "non-vessel operating carrier";
  - e) "Third parties" shall include, but not be limited to, the following: carriers, truckmen, cartmen, lightermen, forwarders, OTIs, customs brokers, agents, warehousemen and others to which the goods are entrusted for transportation, cartage, handling and/or delivery and/or storage or otherwise.
2. **Company as agent.** The Company acts as the "agent" of the Customer for the purpose of performing duties in connection with the entry and release of goods, post entry services, the securing of export licenses, the filing of export and security documentation on behalf of the Customer and other dealings with Government Agencies or for arranging for transportation services or other logistics services in any capacity other than as a carrier.
3. **Limitation of Actions.**
  - a) Unless subject to a specific statute or international convention, all claims against the Company for a potential or actual loss, must be made in writing and received by the Company, within 90 days of the event giving rise to claim; the failure to give the Company timely notice shall be a complete defense to any suit or action commenced by Customer.
  - b) All suits against Company must be filed and properly served on Company as follows:
    - i. For claims arising out of ocean transportation, within one (1) year from the date of the loss
    - ii. For claims arising out of air transportation, within two (2) years from the date of the loss;
    - iii. For claims arising out of the preparation and/or submission of an import entry(s), within seventy – five (75) days from the date of liquidation of the entry(s);
    - iv. For any and all other claims of any other type, within two (2) years from the date of the loss or damage.
4. **No Liability for the Selection or Services of Third Parties and/or Routes.** Unless services are performed by persons or firms engaged pursuant to express written instructions from the Customer, Company shall use reasonable care in its selection of third parties, or in selecting the means, route and procedure to be followed in the handling, transportation, clearance and delivery of the shipment; advice by the Company that a particular person or firm has been selected to render services with respect to the goods, shall not be construed to mean that the Company warrants or represents that such person or firm will render such services nor does Company assume responsibility or liability for any actions(s) and/or inaction(s) of such third parties and/or its agents, and shall not be liable for any delay or loss of any kind, which occurs while a shipment is in the custody or control of a third party or the agent of a third party; all claims in connection with the Act of a third party shall be brought solely against such party and/or its agents; in connection with any such claim, the Company shall reasonably cooperate with the Customer, which shall be liable for any charges or costs incurred by the Company.
5. **Quotations Not Binding.** Quotations as to fees, rates of duty, freight charges, insurance premiums or other charges given by the Company to the Customer are for informational purposes only and are subject to change without notice; no quotation shall be binding upon the Company unless the Company in writing agrees to undertake the handling or transportation of the shipment at a specific rate or amount set forth in the quotation and payment arrangements are agreed to between the Company and the Customer.
6. **Reliance On Information Furnished.**
  - a) Customer acknowledges that it is required to review all documents and declarations prepared and/or filed with U.S. Customs & Border Protection, other Government Agency and/or third parties, and will immediately advise the Company of any errors, discrepancies, incorrect statements, or omissions on any declaration or other submission filed on Customer's behalf;
  - b) In preparing and submitting customs entries, export declarations, applications, security filings, documentation and/or other required data, the Company relies on the correctness of all documentation, whether in written or electronic format, and all information furnished by Customer; Customer shall use reasonable care to ensure the correctness of all such information and shall indemnify and hold the Company harmless from any and all claims asserted and/or liability or losses suffered by reason of the Customer's failure to disclose information or any incorrect, incomplete or false statement by the Customer or its agent, representative or contractor upon which the Company reasonably relied. The Customer agrees that the Customer has an affirmative non-delegable duty to disclose any and all information required to import, export or enter the goods.
  - c) Customer acknowledges that it is required to provide verified weights obtained on calibrated, certified equipment of all cargo that is to be tendered to steamship lines and represents that Company is entitled to rely on the accuracy of such weights and to counter-sign or endorse it as agent of Customer in order to provide the certified weight to the steamship lines. The Customer agrees that it shall indemnify and hold the Company harmless from any and all claims, losses, penalties or other costs resulting from any incorrect or questionable statements of the weight provided by the Customer or its agent or contractor on which the Company relies.
7. **Declaring Higher Value to Third Parties.** Third parties to whom the goods are entrusted may limit liability for loss or damage; the Company will request excess valuation coverage only upon specific written instructions from the Customer, which must agree to pay any charges therefore; in the absence of written instructions or the refusal of the third party to agree to a higher declared value, at Company's discretion, the goods may be tendered to the third party, subject to the terms of the third party's limitations of liability and/or terms and conditions of service.
8. **Insurance.** Unless requested to do so in writing and confirmed to Customer in writing, Company is under no obligation to procure insurance on Customer's behalf; in all cases, Customer shall pay all premiums and costs in connection with procuring requested insurance.
9. **Disclaimers; Limitation of Liability.**
  - a) Except as specifically set forth herein, Company makes no express or implied warranties in connection with its services;
  - b) In connection with all services performed by the Company, Customer may obtain additional liability coverage, up to the actual or declared value of the shipment or transaction, by requesting such coverage and agreeing to make payment there for, which request must be confirmed in writing by the Company prior to rendering services for the covered transaction(s).
  - c) In the absence of additional coverage under (b) above, the Company's liability shall be limited to the following:
    - i. where the claim arises from activities other than those relating to customs business, \$50 per shipment or transaction, or
    - ii. where the claim arises from activities relating to "Customs business," \$50 per entry or the amount of brokerage fees paid to Company for the entry, whichever is less;
  - d) In no event shall Company be liable or responsible for consequential, indirect, incidental, statutory or punitive damages, even if it has been put on notice of the possibility of such damages, or for the acts of third parties.
10. **Advancing Money.** All charges must be paid by Customer in advance unless the Company agrees in writing to extend credit to Customer; the granting of credit to a Customer in connection with a particular transaction shall not be considered a waiver of this provision by the Company. When Customer provides a check as payment Customer and the account holder on whose account the check was written authorize Company either to use information for the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.
11. **Indemnification/Hold Harmless.** The Customer agrees to indemnify, defend, and hold the Company harmless from any claims and/or liability, fines, penalties and/or attorneys' fees arising from the importation or exportation of Customer's merchandise and/or any conduct of the Customer, including but not limited to the inaccuracy of entry, export or security data supplied by Customer or its agent or representative, which violates any Federal, State and/or other laws, and further agrees to indemnify and hold the Company harmless against any and all liability, loss, damages, costs, claims, penalties, fines and/or expenses, including but not limited to reasonable attorney's fees, which the Company may hereafter incur, suffer or be required to pay by reason of such claims; in the event that any claim, suit or proceeding is brought against the Company, it shall give notice in writing to the Customer by mail at its address on file with the Company.
12. **C.O.D. or Cash Collect Shipments.** Company shall use reasonable care regarding written instructions relating to "Cash/Collect on Deliver (C.O.D.)\*" shipments, bank drafts, cashier's and/or certified checks, letter(s) of credit and other similar payment documents and/or instructions regarding collection of monies but shall not have liability if the bank or consignee refuses to pay for the shipment.
13. **Costs of Collection.** In any dispute involving monies owed to Company, the Company shall be entitled to all costs of collection, including reasonable attorney's fees and interest at 15% per annum or the highest rate allowed by law, whichever is less unless a lower amount is agreed to by Company.
14. **General Lien and Right To Sell Customer's Property.**
  - a) Company shall have a general and continuing lien on any and all property of Customer coming into Company's actual or constructive possession or control for monies owed to Company with regard to the shipment on which the lien is claimed, a prior shipment(s) and/or both;
  - b) Company shall provide written notice to Customer of its intent to exercise such lien, the exact amount of monies due and owing, as well as any on-going storage or other charges; Customer shall notify all parties having an interest in its shipment(s) of Company's rights and/or the exercise of such lien.
  - c) Unless, within thirty (30) days of receiving notice of lien, Customer posts cash or letter of credit at sight, or, if the amount due is in dispute, an acceptable bond equal to 110% of the value of the total amount due, in favor of Company, guaranteeing payment of the monies owed, plus all storage charges accrued or to be accrued, Company shall have the right to sell such shipment(s) at public or private sale or auction and any net proceeds remaining thereafter shall be refunded to Customer.
15. **No Duty To Maintain Records For Customer.** Customer acknowledges that pursuant to Sections 508 and 509 of the Tariff Act, as amended, (19 USC §1508 and 1509) it has the duty and is solely liable for maintaining all records required under the Customs and/or other Laws and Regulations of the United States; unless otherwise agreed to in writing, the Company shall only keep such records that it is required to maintain by Statute(s) and/or Regulation(s), but not act as a "record keeper" or "recordkeeping agent" for Customer.
16. **Obtaining Binding Rulings, Filing Protests, etc.** Unless requested by Customer in writing and agreed to by Company in writing, Company shall be under no obligation to undertake any pre- or post- Customs release action, including, but not limited to, obtaining binding rulings, advising of liquidations, filing of petition(s) and/or protests, etc.
17. **No Duty To Provide Licensing Authority.** Unless requested by Customer in writing and agreed to by the Company in writing, Company shall not be responsible for determining licensing authority or obtaining any license or other authority pertaining to the export from or import into the United States.
18. **Preparation and Issuance of Bills of Lading.** Where Company prepares and/or issues a bill of lading, Company shall be under no obligation to specify thereon the number of pieces, packages and/or cartons, etc.; unless specifically requested to do so in writing by Customer or its agent and Customer agrees to pay for same, Company shall rely upon and use the cargo weight supplied by Customer.
19. **No Modification or Amendment Unless Written.** These terms and conditions of service may only be modified, altered or amended in writing signed by both Customer and Company; any attempt to unilaterally modify, alter or amend same shall be null and void.
20. **Compensation of Company.** The compensation of the Company for its services shall be included with and is in addition to the rates and charges of all carriers and other agencies selected by the Company to transport and deal with the goods and such compensation shall be exclusive of any brokerage, commissions, dividends, or other revenue received by the Company from carriers, insurers and others in connection with the shipment. On ocean exports, upon request, the Company shall provide a detailed breakout of the components of all charges assessed and a true copy of each pertinent document relating to these charges. In any referral for collection or action against the Customer for monies due by the Company, the Customer shall pay the expenses of collection and/or litigation, including a reasonable attorney fee.
21. **Force Majeure.** Company shall not be liable for losses, damages, delays, wrongful or missed deliveries or nonperformance, in whole or in part, of its responsibilities under the Agreement, resulting from circumstances beyond the control of either Company or its subcontractors, including but not limited to: (i) acts of God, including flood, earthquake, storm, hurricane, power failure or other natural disaster; (ii) war, hijacking, robbery, theft or terrorist activities; (iii) incidents or deteriorations to means of transportation, (iv) embargoes, (v) civil commotions or riots, (vi) defects, nature or inherent vice of the goods; (vii) acts, breaches of contract or omissions by Customer, Shipper, Consignee or anyone else who may have an interest in the shipment, (viii) acts by any government or any agency or subdivision thereof, including denial or cancellation of any import/export or other necessary license; or (ix) strikes, lockouts or other labor conflicts.
22. **Severability.** In the event any Paragraph(s) and/or portion(s) hereof is found to be invalid and/or unenforceable, then in such event the remainder hereof shall remain in Full force and effect. Company's decision to waive any provision herein, either by conduct or otherwise, shall not be deemed to be a further or continuing waiver of such provision or to otherwise waive or invalidate any other provision herein.
23. **Governing Law; Consent to Jurisdiction and Venue.** These terms and conditions of service and the relationship of the parties shall be construed according to the laws of the State of California without giving consideration to principals of conflict of law.  
Customer and Company
  - a) Irrevocably consent to the jurisdiction of the United States District Court and the State courts of California;
  - b) Agree that any action relating to the services performed by Company, shall only be brought in said courts;
  - c) Consent to the exercise of in personam jurisdiction by said courts over it, and further agree that any action to enforce a judgment may be instituted in any jurisdiction.
  - d) Further agree that any action to enforce a judgment may be instituted in any jurisdiction.



# WESTERN OVERSEAS CORPORATION

Your global shipping needs...delivered.

Dear Western Overseas Partner:

Re: Security Expectation Letter



As a certified member of the Customs Trade Partnership Against Terrorism (CTPAT), Western Overseas Corporation (WOC) is committed to maintaining and supporting a safe and secure global supply chain/ As a WOC business partner, we appreciate and value your important role in the safe and secure worldwide movement of your cargo. Consistent with WOC's commitment to supply chain security, business partners involved in WOC's global supply chain are encouraged to follow the CTPAT minimum-security standards in their day-to-day business operations. For further information regarding the CTPAT Program and Minimum Security Criteria please visit: [CTPAT: Customs Trade Partnership Against Terrorism | U.S. Customs and Border Protection \(cbp.gov\).](http://CTPAT: Customs Trade Partnership Against Terrorism | U.S. Customs and Border Protection (cbp.gov).)

### Reporting Security Incidents:

We strongly encourage all business partners to immediately report to the appropriate law enforcement agency, U.S. Customs and Border Protection, and directly to ([ctpat@westernoverseas.com](mailto:ctpat@westernoverseas.com)) within 24 hours of any security related shipment incident. Security incidents may include cargo tampering, cargo contaminants, cargo theft, seizure, placement of contraband or other suspicious or unusual activities.

### Complete the following, sign and return to WOC:

Are you CTPAT certified?	Yes	No
If not certified, have you applied for CTPAT Certification?	Yes	No
Are you a member of an Authorized Economic Operator (AEO) program?	Yes	No
If yes, please state country _____ and program identifier _____		

Please sign below to acknowledge awareness of the CTPAT program.

Company: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Country: \_\_\_\_\_

Printed Name: \_\_\_\_\_ Title: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Kindly email or fax back this acknowledgement of CTPAT with your response to CTPAT Team [ctpat@westernoverseas.com](mailto:ctpat@westernoverseas.com) or Fax: 562-986-1367. Please type or print clearly and legibly.

Sincerely,

Carlo DeAtouguia  
President



## WESTERN OVERSEAS CORPORATION

Your global shipping needs...delivered.

Customs Trade Partnership Against Terrorism (CTPAT) is one layer in U.S. Customs and Border Protection's (CBP) multi-layered cargo enforcement strategy. CTPAT allows CBP to work with the trade community to strengthen international supply chains and improve United States border security. CTPAT is a voluntary public-private sector partnership program which recognizes that CBP can provide the highest level of cargo security only through close cooperation with the principal stakeholders of the international supply chain such as importers, carriers, consolidators, licensed customs brokers, and manufacturers.

As a licensed Customs Broker, Western Overseas Corporation is proud to be a member of the CTPAT program. Our CTPAT certification charges us with the responsibility to work with CBP to protect the supply chain, identify security gaps, and implement specific security measures and best practices. CTPAT offers business an opportunity to play an important role in combatting terrorism and helping to ensure a more secure supply chain for all through our efforts to implement, follow and maintain policies, procedures, and practices that are consistent with the CTPAT Importer Security Criteria.

### Reporting Security Incidents:

Resources:

- [E-Allegations](#)
- [Port of Entry Directory](#)
- ICE -1-866-DHS-2-ICE (1-866-347-2434)

It is the policy of Western Overseas Corporation to support, encourage, and comply with the regulations for the CTPAT program for all employees, clients, vendors, agents and all our trading partners.

Sincerely,

Carlo DeAtouguia  
President





# WESTERN OVERSEAS CORPORATION

FMC 857

Thank you for choosing Western Overseas Corporation. We appreciate your business and want to provide the highest quality service at all times. Please be assured that while every effort is made to ensure safe delivery of your goods, sometimes loss and/or damage does occur.

## WESTERN OVERSEAS' ROLE AND WHAT YOU WILL RECOVER SHOULD A LOSS OCCUR

**Shipping by Ocean:** While Western Overseas arranges for the transportation of your goods, by law, it is the carrier who bears responsibility for loss or damage to your freight. The carrier's liability for freight moving over the ocean is governed by the Carriage of Goods by Sea Act (COGSA). Under the terms of COGSA, the most you could recover from the shipping lines in the event that they are proven negligent is \$500 for each customary freight unit (CFU). The measurement of the CFU is widely defined, but it can vary from 1 container to 1 pallet.

It is important to understand that COGSA is centered on the liability of the carrier. At the heart of the concept of carrier liability is the idea that the carrier is not responsible for paying claims if they did not cause or contribute to the loss. In the event that Western Overseas acts as an NVOCC and assumes carrier liability, recovery in the event of a claim is still limited by COGSA in the bill of lading terms and conditions.

In an effort to better define carrier liability, The Hague-Visby rules were created to define 17 circumstances under which the carrier cannot be held liable. If a loss is caused by any one of the following defenses, the ocean carrier will not pay for any part of the loss:

- Any neglect default or error of the carrier in Navigation of management of the ship
- Fire
- Perils or dangers of the sea (storms, etc)
- Act of God
- Act of War
- Act of public enemies (pirates, etc)
- Arrest, restraint, or seizure
- Defects not discoverable by due diligence
- Quarantine restrictions
- Acts of or omissions of the shipper or owner
- Strikes, lockouts, or labor shortage
- Riots or civil commotions
- Inherent defect, quality or vice of the goods
- Attempting to save life or property at sea Insufficient packing

**Shipping by Air:** Air carriers limit their liability in a similar fashion as ocean carriers. Under the Warsaw Convention/Montreal Protocol 4, carriers will pay 17 SDRs (approximately \$26) per Kilo only if it can be proven that they were negligent. Once again, the burden of proof is on the shipper and it is often difficult to prove that the carrier was at fault.

## HOW CAN YOU PROTECT YOURSELF?

"All Risks" Shipper's Interest Coverage\* provides the owner of the cargo with coverage for direct physical loss or damage to the cargo without the need to prove liability. If a loss occurs, you will be paid directly and any recovery possible from the carrier will be handled by our subrogation specialists.

\*FPA/Total Loss coverage only for used Household Goods, used merchandise, and used vehicles more than 12 years of age.

## ADVANTAGES OF INSURING YOUR CARGO UNDER WESTERN OVERSEAS' POLICY

- Covered Losses are paid without the need to prove carrier negligence. After your loss is paid, we work with the carriers to ensure your historical losses are minimized.
- No need to demonstrate where the loss occurred.
- Claim payments based on Insured value, not weight of pieces missing/damaged or Carrier's limited liability.
- Western Overseas will report and handle claims on your behalf.

## PLEASE TELL US HOW YOU WOULD LIKE TO PROCEED

I WISH TO INSURE THIS SHIPMENT AND FUTURE SHIPMENTS. PLEASE CONTACT ME TO DISCUSS MY OPTIONS.

I DO NOT WISH TO INSURE THIS SHIPMENT AND I UNDERSTAND THAT MY RECOVERY WILL BE LIMITED IN THE EVENT OF LOSS.

COMPANY NAME: \_\_\_\_\_

PRINTED NAME: \_\_\_\_\_ TITLE: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_



# WESTERN OVERSEAS CORPORATION

FMC 857

**CORPORATE HEADQUARTERS**  
10731 Walker Street  
Cypress, CA 90630  
(562) 252-8600  
Fax: (562) 986-1345  
[www.westernoverseas.com](http://www.westernoverseas.com)

**Atlanta**  
(770) 996-2224  
Fax: (770) 996-2252  
**Baltimore**  
(410) 590-3820  
Fax: (410) 590-3827  
**Charleston**  
(843) 572-1987  
Fax: (843) 572-2771  
**Charlotte**  
(704) 357-1111  
Fax: (704) 357-0222  
**Chicago**  
(847) 981-9050  
Fax: (847) 981-9052

**Houston**  
(281) 449-7070  
Fax: (281) 219-7141

**Long Beach**  
(562) 252-8600  
Fax: (562) 986-1367  
**Los Angeles**  
(310) 215-3520  
Fax: (310) 337-1371

**Miami**  
(305) 477-7377  
Fax: (305) 477-2191  
**Milwaukee**  
(414) 761-7166  
Fax: (414) 761-7180

**New York**  
(516) 823-1500  
Fax: (516) 823-1515  
**Norfolk**  
(757) 340-2288  
Fax: 757 340-3946

**Oakland**  
(650) 952-2955  
Fax: (650) 952-2978  
**Philadelphia**  
(610) 583-0906  
Fax: (610) 583-0907

**Portland**  
503 253-8463  
Fax: 503 408-0835  
**San Diego**  
619 531-1299  
Fax: 619 531-1236

**San Francisco**  
(650) 952-2955  
Fax: (650) 952-2978  
**Savannah**  
(912) 233-2564  
Fax: (912) 233-2894

**Seattle/Tacoma**  
(253) 395-0112  
Fax: (253) 395-0153  
**Springfield**  
(417) 833-4020  
Fax: (253) 395-0153

**Hong Kong**  
(852) 3162 3283  
Fax: (852) 3105 0388

Thank you for choosing Western Overseas Corporation. We appreciate your business and want to provide the highest quality service at all times. Please be assured that while every effort is made to ensure safe delivery of your goods, sometimes loss and/or damage does occur.

## WESTERN OVERSEAS' ROLE AND WHAT YOU WILL RECOVER SHOULD A LOSS OCCUR

**Shipping by Ocean:** While Western Overseas arranges for the transportation of your goods, by law, it is the carrier who bears responsibility for loss or damage to your freight. The carrier's liability for freight moving over the ocean is governed by the Carriage of Goods by Sea Act (COGSA). Under the terms of COGSA, the most you could recover from the shipping lines in the event that they are proven negligent is \$500 for each customary freight unit (CFU). The measurement of the CFU is widely defined, but it can vary from 1 container to 1 pallet.

It is important to understand that COGSA is centered on the liability of the carrier. At the heart of the concept of carrier liability is the idea that the carrier is not responsible for paying claims if they did not cause or contribute to the loss. In the event that Western Overseas acts as an NVOCC and assumes carrier liability, recovery in the event of a claim is still limited by COGSA in the bill of lading terms and conditions.

In an effort to better define carrier liability, The Hague-Visby rules were created to define 17 circumstances under which the carrier cannot be held liable. If a loss is caused by any one of the following defenses, the ocean carrier will not pay for any part of the loss:

- Any neglect default or error of the carrier in Navigation of management of the ship
- Fire
- Perils or dangers of the sea (storms, etc)
- Act of God
- Act of War
- Act of public enemies (pirates, etc)
- Arrest, restraint, or seizure
- Defects not discoverable by due diligence
- Quarantine restrictions
- Acts of or omissions of the shipper or owner
- Strikes, lockouts, or labor shortage
- Riots or civil commotions
- Inherent defect, quality or vice of the goods
- Attempting to save life or property at sea Insufficient packing

**Shipping by Air:** Air carriers limit their liability in a similar fashion as ocean carriers. Under the Warsaw Convention/Montreal Protocol 4, carriers will pay 17 SDRs (approximately \$26) per Kilo only if it can be proven that they were negligent. Once again, the burden of proof is on the shipper and it is often difficult to prove that the carrier was at fault.

## HOW CAN YOU PROTECT YOURSELF?

"All Risks" Shipper's Interest Coverage\* provides the owner of the cargo with coverage for direct physical loss or damage to the cargo without the need to prove liability. If a loss occurs, you will be paid directly and any recovery possible from the carrier will be handled by our subrogation specialists.

\*FPA/Total Loss coverage only for used Household Goods, used merchandise, and used vehicles more than 12 years of age.

## ADVANTAGES OF INSURING YOUR CARGO UNDER WESTERN OVERSEAS' POLICY

- Covered Losses are paid without the need to prove carrier negligence. After your loss is paid, we work with the carriers to ensure your historical losses are minimized.
- No need to demonstrate where the loss occurred.
- Claim payments based on Insured value, not weight of pieces missing/damaged or Carrier's limited liability.
- Western Overseas will report and handle claims on your behalf.

## PLEASE TELL US HOW YOU WOULD LIKE TO PROCEED

I WISH TO INSURE THIS SHIPMENT AND FUTURE SHIPMENTS. PLEASE CONTACT ME TO DISCUSS MY OPTIONS.

I DO NOT WISH TO INSURE THIS SHIPMENT AND I UNDERSTAND THAT MY RECOVERY WILL BE LIMITED IN THE EVENT OF LOSS.

**COMPANY NAME:** \_\_\_\_\_

**PRINTED NAME:** \_\_\_\_\_ **TITLE:** \_\_\_\_\_

**SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_